



Elastix Unified Communications Server Cookbook

By Gerardo Barajas Puente

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Elastix Unified Communications Server Cookbook By Gerardo Barajas Puente

More than 140 real-life, hands-on recipes and tips to install, deploy, administer, and maintain any VoIP/Unified Communications solution based on Elastix

About This Book

- Enable a full cost-effective unified communications server solution
- Go from a single server configuration to a multi-site deployment
- Implement the Call Center module and take advantage of all the VoIP and Unified Communications features available

Who This Book Is For

This book is aimed at those who want to learn how to set up an Elastix Unified Communications Server without losing ground on Unified Communications and Voice over IP.

What You Will Learn

- Understand basic PBX configuration
- Explore the internal PBX options, configuration, and call control
- Set up e-mail and fax services
- Discover how to use the call center module
- Troubleshoot your Elastix Unified Communications Server
- Configure networking and multisites with Elastix Unified Communications Server
- Secure your Elastix Unified Communications Server
- Implement advanced dialplan functions

In Detail

Elastix brings together the most useful tools and features from the Unified Communications and Open Source worlds: IP-PBX, Chat, Call Center, Multisite, Video, and so on, in a modular way.

Beginning with installation and gaining an in-depth understanding of the internal workings of Elastix, you will soon dive into the core features of Elastix and VoIP and Unified Communications to enable a full cost-effective Unified Communications server solution. You will explore the configuration of IP-PBX features, control call routes and destinations, and troubleshoot the unified communications software. Finish by going that extra mile and securing your server and implement advanced dialplan functions.

Through this step-by-step guide you will get to grips with VoIP and Unified Communications with Elastix and dive into practical tips to install, deploy, and maintain your own solutions.

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Editorial Review

About the Author

Gerardo Barajas Puente

Gerardo Barajas Puente is an electrical and electronics engineer with more than 10 years of experience in the VoIP/ToIP field. He is currently employed as a CTO for Neocenter S.A. de C.V., a well-known value-added VoIP distributor in Mexico, Central and South America, and the United States. He has a strong background in signal processing, information security, and VoIP telephony. He has progressed in his career by supporting, testing, designing, and managing VoIP applications and platforms for a wide range of scenarios, such as call centers, corporate offices, multiple-site systems, and so on. He has also done some development (programming) of VoIP solutions with Asterisk, Elastix, and FreePBX with the help of the PHP, Perl, and XML languages. He is one of the first Elastix certified engineers and has spoken twice at Elastix World.

Users Review

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