



Fundamentals of Organizational Communication (9th Edition)

By Pamela S. Shockley-Zalabak

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Editorial Review

About the Author

Pamela Shockley-Zalabak, Ph.D. is Chancellor and Professor of Communication at the University of Colorado Colorado Springs. The author or co-author of 8 books and over 100 articles, Shockley-Zalabak teaches courses in organizational communication and has research interests in building high trust organizations through communication. She has consulted with Fortune 500 companies in strategic communication planning and the development of team-based organizations. Shockley-Zalabak has consulted and engaged in research in Italy, Spain, Canada, China, India, Poland, and Russia in addition to over 30 major locations in the U.S.A. She is a winner of numerous University of Colorado awards and Colorado awards for community engagement. Her community work focuses on access to education for low-income, first generation, and students of color. She is one of the founders of the Aspen Conference on Engaged Scholarship and has been named a White House Champion of Change.

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