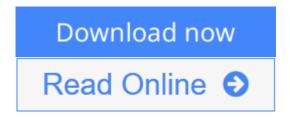


Voice over IP First-Step

By Kevin Wallace



Voice over IP First-Step By Kevin Wallace

Your first step into the world of IP telephony

- No IP telephony experience required
- Includes clear and easily understood explanations
- Makes learning easy

Your first step to the world of IP telephony begins here!

- Learn how voice and data communications merge in voice-over-IP technology
- Use this reader-friendly guide to understand the benefits of this technology
- Explore real-life applications and theories through case studies in every chapter

Welcome to the world of voice over IP

We use either a telephone or e-mail for much of our day-to-day communication. Today, these two worlds are merging, and companies can place phone calls over their existing data network infrastructures using a technology called voice over IP (VoIP).

No prior experience with VoIP technology is required

Voice over IP First-Step is anyone's introduction to the world of VoIP networks. The concepts in this book are presented in plain language, so you don't need indepth background knowledge to comprehend the technologies covered. If you work with data networks, if you work with telephony networks, if you're a home user interested in how VoIP can reduce your monthly phone bill, or if the concept of VoIP simply intrigues you, this book is for you.



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Editorial Review

Review

"This book is easily read and provides a wealth of knowledge...this reference is an invaluable resource, and is written for all levels. This book has a tremendous wealth of knowledge."

- Carlyle J. Melancon, Jr., Senior Technical Instructor

From the Back Cover Your first step into the world of IP telephony

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About the Author

Kevin Wallace, CCIE® No. 7945, is a certified Cisco Systems® instructor and a full-time instructor for Thomson/NETg. With15 years of Cisco networking experience, Kevin holds a bachelor of science in electrical engineering from the University of Kentucky. Kevin is also a CCVPTM, CCNP®, and CCDP® with three Cisco IP Telephony specializations.

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